# Understanding Voting Systems Users

Profile of a County Clerk

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## County Clerk Profile

#### Dorothy:

- County Clerk for 15 years
- •Mid-50s
- Grandma
- •Some Community College, some professional study.
- •Lives with husband in a 2000 sq. ft. colonial on two acres with a horse, two dogs and a cat.



Note: While this is a photo of an actual county clerk, the information provided is based on observation of county clerks in general, and does not necessarily reflect this clerk and her environment.

June 2004

## Who Uses Voting Systems?

- Every Voter
- Every Precinct Worker
- Every Election Administrator
  - Most are County Clerks

June 2004

## Dorothy's County

- From Agricultural to Suburban
- One large suburb, and several villages and townships
  - Under urban pressure
- Used Automatic Voting Machines for 50 years
  - Optical Scan introduced late 90s

#### How Dorothy Became Clerk

- Began as township registrar
- Ran as "the" local party candidate
  - There was only one back then
- Showed skills:
  - Record-keeping
  - Being "well-regarded" by her community

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### What Drives Dorothy:

- Wants to conduct elections fairly, efficiently and well.
- No news is good news...
  - Wants the media to report only the results of the election, and not about the conduct of it.
  - Wants her name associated with "Good News"

## Dorothy's Frustrations

- Increasing legal and work responsibilities
  - Federal and state mandates, like accessibility, e-voting
  - Elections coming under scrutiny from the public
- Increasing lack of manners and gentility
  - Government used to be respected
- Not sure what to believe about election equipment

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#### Her Work

- Registration, Vital Records
- Elections
  - Planning
  - Candidate Filing (Petitions, fees)
  - Finance Filing
  - Ballot Question Validation for the state
  - Ballot Design, Printing, Proofing

#### Her Work

- Precinct Planning (boundaries, locations)
- Precinct Inspector Management
  - Recruitment
  - Training
  - Scheduling
- Equipment Maintenance and Supplies

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#### Her Work

- Election Conduct
  - Polling Location Setup
  - Challengers and observers
  - Troubleshooting
    - Equipment Malfunction
    - Ballot Printing Problems
    - Trouble in the Precinct

#### Her Work

- Ballot Counting:
  - All ballots must be tallied \*exactly\* according to law
    - All counting is public
    - All ballots are secret
  - Results transferred from precinct to County (sometimes with an interim stop at city or township)
    - Accuracy is vital.
  - Trees must die!

June 2004 11

#### In Her Future

- Evaluate new voting systems.
  - Lobby for better legislation and for funding via associations.
  - Run for reelection (at least) one more time.